05/09/2025

Dear parent,

Closure of The RISE Families Together Contact Centre

We are writing to you with a heavy heart to inform you that The RISE Trust will be suspending operations at The RISE Families Together Contact Centre at the end of December 2025.

This is due mainly to being unable to maintain constant funding and we have been running at a loss for nearly two years. Up until now we have been using The RISE contingency funds to enable this service to continue but this is no longer feasible.

I would like to take this opportunity to say thank you for all your support for our service whilst you and your child have been attending the centre. The RISE Families Together Contact Centre is a service we have been very proud of. However, without guaranteed funding we will be unable to operate.

I would also like to thank Danielle, Becky, Tracey, Di, Hannah, Lisa, Debbie and Emily, for their passion and commitment to our centre and to your family.

We realise that finding contact centres is a difficult task so I hope that by sharing this news as soon as possible it will give you time to review your arrangements and find another centre if needed. NACCC are aware of our situation, and I would urge you to use their website for any further information you may need including the details of alternative centres: [Child Contact Centres - NACCC](https://naccc.org.uk/)

If you would like any further information or wish to ask questions, please do not hesitate to contact me.

Yours sincerely,



Lynn Evans,

CEO

The RISE Trust